

**WLA GREEN PROGRAM
EMPLOYEE SURVEY**



Introduction

Our hotel wishes to implement best practices that improve employee and guest health, save money, and increase business.

Please complete this short survey to share your ideas for making this project more successful. The survey should take about 5-8 minutes of your time. Thank you!

Questions

1. Please select your department:
 - a. Front desk
 - b. Sales
 - c. Housekeeping
 - d. Marketing
 - e. Maintenance/Engineering
 - f. Human Resources
 - g. Management
 - h. Food & Beverage
 - i. Other (please specify)

2. On a scale of 1 to 5, where 1 means "not at all knowledgeable" and 5 means "very knowledgeable," how would you rate your awareness of environmentally friendly, or "green," programs or practices at your property?
 - a. 1 = not at all knowledgeable
 - b. 2
 - c. 3
 - d. 4 = very knowledgeable

3. How often do you incorporate green practices into your work?
 - a. Never
 - b. Sometimes
 - c. Often
 - d. Very often

4. On a scale of 1 to 4, where 1 means “not at all effective” and 4 means “very effective,” please rate the extent to which your property uses each of the programs below:
 - a. Employee support for green practices and programs
 - b. Energy-saving lighting
 - c. Energy-saving equipment such as appliances, ice machines, and computers
 - d. Energy-saving heating and cooling systems
 - e. Guest linen reuse program
 - f. Water-saving equipment
 - g. Water-saving cleaning practices
 - h. Recycling program for guestrooms
 - i. Recycling program for employees
 - j. Use of non-toxic cleaners
 - k. Surplus food reuse
 - l. Surplus food donation
 - m. Communicating or marketing green efforts to guests
 - n. Other (please specify)

5. Please select any of the following programs you are involved in at your property.
 - a. Motivating or training employees on green programs
 - b. Energy-saving lighting
 - c. Energy-saving equipment
 - d. Energy-saving heating and cooling
 - e. Guest linen reuse program
 - f. Water-saving equipment
 - g. Water-saving cleaning practices
 - h. Recycling program for guestrooms
 - i. Recycling program for employees
 - j. Use of non-toxic cleaners
 - k. Surplus food reuse
 - l. Surplus food donation
 - m. Communicating or marketing green efforts to guests
 - n. Other (please specify)

6. On a scale of 1 to 4, where 1 is “not at all likely to participate” and 4 is “very likely to participate,” to what extent would the following factors affect how likely you are to participate in green programs at your property?
 - a. Recognition (award, certificate, etc.)
 - b. Cash reward
 - c. Non-cash prizes
 - d. Participation in green education programs or training
 - e. Other (please specify)

7. On a scale of 1 to 4, where 1 means “strongly oppose” and 4 means “strongly support,” to what extent do you support our hotel taking actions that reduce environmental impacts?
 - a. 1 = strongly oppose
 - b. 2
 - c. 3
 - d. 4 = strongly support

8. What are the top three (3) green programs you our hotel should implement?
 - a. Motivate or train employees on green programs Upgrade to energy-saving lighting
 - b. Upgrade to energy-saving equipment
 - c. Upgrade to energy-saving heating and cooling
 - d. Implement a guest linen reuse program
 - e. Install water-saving equipment
 - f. Use water-saving cleaning practices
 - g. Start/improve a recycling program in guestrooms
 - h. Improve recycling program for employees
 - i. Use non-toxic cleaners
 - j. Use surplus food
 - k. Donate surplus food
 - l. Communicate or market green efforts to guests
 - m. Other (please specify)

9. Are you aware of employees that should be recognized for leading or participating in green programs or practices at your property?
 - a. Yes (please share employee names here)
 - b. No
 - c. Don't know

Closing

Thank you for completing this survey! We look forward to working with your property to implement best practices that improve employee and guest health, save money, and increase business.